



KERALA RURAL WATER SUPPLY & SANITATION AGENCY

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No. KRWSA-PMU/77/2018-DBSA

09/02/2019

INVITING QUOTATION FOR REPAIR OF LAPTOP COMPUTERS

Subject: Repair of Laptop computers in PMU

Kerala Rural Water Supply and Sanitation Agency (KRWSA), a World Bank funded project under Dept. of Water Resources, Govt. of Kerala having the Project Monitoring Unit (PMU) at 3rd Floor, PTC Tower, SS Kovil Road, Thampanoor, Trivandrum inviting competitive quotations for the repair of 10 laptop computers as mentioned below:

Laptop computer details to be repaired

Laptop Make : HP
Model : HP PROBOOK 4430S

Laptop Make : DELL
Model : DELL E 5430

Laptop Make : ACER
Model : ACER E1-572

1. The general scope of work includes.

- i. The service provider would be responsible for to bring the laptops in working condition including replacement of parts of Original Equipment Manufacturer (OEM) if required.
- ii. The maintenance is to be carried out at the location as stated above. However, only such work as cannot be done in the office premises will be allowed to be done outside with written permission of the concerned Officer, and no extra payment will be made on this account.
- iii. Coordination with OEMs for troubleshooting / replacement of spare parts of the laptop computers.

2. The terms and conditions of the service provider / firm shall be as follows:

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- The service provider must be registered as a firm or as a company.
- The service provider should be in existence for over 3 years in the industry.
- The service provider should have experience in maintenance of such equipment with Government Department/Public Sector. Necessary papers must accompany along with Quotation / on demand.
- The service provider must have expertise in on-site maintenance and repair of desktop and laptop computers, peripherals and other hardware parts and accessories.
- The replacement of any part of the computer/peripherals, whenever required, must be carried out by the service provider as per manufacturer's guidelines with genuine part of same specification and warranty.
- No advance payment in any case would be made. Payment of the spare parts / services rendered will be made to the service provider immediately after returning of laptops in working condition.
- The warranty of the spares replaced / services rendered should be mentioned along with quotation notice.

Further details can be had from this office during office hours.

Interested firms are hereby requested to furnish their rates for the repair of laptop computers separately in the prescribed format. Firms may submit sealed envelopes superscribed "Quotation for repair of Laptop computers in PMU" addressed to Director (Finance & Administration) KRWSA, 3rd Floor, PTC Tower, SS Kovil Road, Thampanoor, Trivandrum latest by 2.00 PM on 24/2/2019.



(Signature)
Director (Finance & Administration)
KRWSA, 3rd Floor,
PTC Tower, SS Kovil Road,
Thampanoor, Trivandrum.
Tel. No. 0471-2337006

FORMAT OF QUOTATION *

Sl. No.	Laptop Brand & Model	Serial No.	Issue / fault identified	Repairable or not	Estimated Cost to repair
			TOTAL		
			GST		